

CERTIFICATE IN INFORMATION, ADVICE OR GUIDANCE

NCFE LEVEL 2

This qualification is suitable for those working or looking to work in a range of roles where the provision of information, advice or guidance is a requirement. This course will enable learners' to develop their understanding of effective communication techniques whilst evidencing competency to employers. They will learn how to keep accurate records and how to provide effective signposting and referrals.

Benefits

- Achieve a nationally recognised Level 2 qualification
- Evidence your competency to employers
- Learn at a time and a place that suits you
- Help learners understand what Information, Advice or Guidance in Practice is
- Develop learners Interaction Skills for Information Advice or Guidance
- Learn how to Signpost and Refer within the context of Information, Advice and Guidance

To find out more

Call: 0191 427 4651

Email: info@zenithtraining.org.uk

Visit: www.zenithtraining.org.uk

19+

Aged 19+ at the beginning of the academic year



Lived in the EU for 3 years



Full funding available