

CERTIFICATE IN UNDERSTANDING EXCELLENCE IN CUSTOMER SERVICE FOR HOSPITALITY

NCFE LEVEL 2

This qualification is designed for learners who are looking to enter, or progress within, employment in the hospitality sector. It will enable learners to develop knowledge and understanding of excellence in customer service for the hospitality sector.

Benefits

- Achieve a nationally recognised Level 2 qualification
- Evidence your competency to employers
- Learn at a time and a place that suits you
- Communicating with customers in the hospitality sector
- Teamwork in the hospitality sector
- Legislation and regulations relating to customer service delivery in the hospitality sector

To find out more

Call: 0191 427 4651

Email: info@zenithtraining.org.uk

Visit: www.zenithtraining.org.uk

19+

Aged 19+ at the beginning of the academic year



Lived in the EU for 3 years



Full funding available