

# Entry-Level Positions

- Administrative Assistant: Provides support with scheduling, correspondence, and office management.
- Customer Service Representative: Handles customer inquiries and resolves issues.
- **Sales Associate:** Engages with customers to sell products and services.

### Mid-Level Positions

- Office Manager: Manages office operations and administrative staff.
- Human Resources Specialist: Focuses on recruitment, employee relations, and benefits administration.
- Marketing Coordinator: Assists in the development and execution of marketing strategies.

### **Advanced Positions**

- Business Development Manager: Identifies new business opportunities and develops strategies to grow the company.
- **Operations Manager:** Oversees daily operations and works to improve efficiency.
- **Financial Analyst:** Analyses financial data to help guide business decisions.

#### **Executive Roles**

- Chief Executive Officer (CEO): Leads the overall strategic direction of the company.
- Chief Financial Officer (CFO): Manages the financial actions of the company.
- Chief Operating Officer (COO): Oversees the company's day-to-day administrative and operational functions.

# Specialised Roles

- **Project Manager:** Plans, executes, and closes projects, ensuring they meet deadlines and budgets.
- **Supply Chain Manager:** Manages the flow of goods and services from suppliers to customers.
- IT Manager: Oversees the company's technology infrastructure and IT team.

## Career Progression

- Level 4 Diploma in Business Administration: Focuses on more advanced administrative skills and knowledge, preparing individuals for supervisory roles.
- Higher National Diploma (HND) in Business:
   Offers a deeper understanding of business principles and practices, often leading to managerial positions.
- Degree in Business Administration (BBA):
   Provides comprehensive knowledge of business operations, management, and strategy.
- Master of Business Administration (MBA): An advanced degree focusing on leadership, strategic management, and specialised business areas.
- Project Management Professional (PMP):
   Recognised globally, this certification enhances skills in managing projects and leading teams.
- Certified Administrative Professional (CAP):
   Focuses on advanced administrative skills and professional development.

Business administration is a versatile field with opportunities for growth and specialisation.